

# SERVICES CHARTER

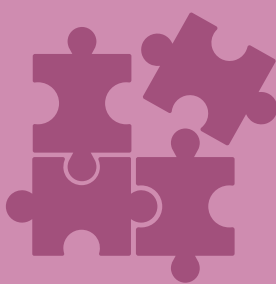
We assure the following ...



Confidentiality and privacy



Support and collaboration



Feedback and complaints



Child safety and disability standards



Equal opportunity and individualised support



Qualified workers and access to quality services



Education and advocacy



Community partnerships



Clear communication, honesty and transparency



Client empowerment and participation



Cultural safety and inclusion