## Your feedback matters and is important to us!

midlas building resilience

If you are not happy, if you think there might be a better way of providing a service, or even if you have a question or a concern, please let us know.

## Did we do something well?

We love to hear feedback when we do something well. This feedback is used to improve our services and acknowledge high performing staff.

## Are you unhappy with how we responded?

We might not always get it right. If you're unhappy with our response please let us know.

Name:		
Phone number:		
Email address:		
Would you like to remain anonymous with your feedback?	Yes	□No
Would you like to be contacted about your feedback?	Yes	□No
Which service did you use?		
Your feedback:		

Please give this form to a Midlas worker, drop it into our office or mail it to us. The information we collect from you will be handled in accordance with the *Privacy Act 1988*.

If you would like more information please contact us by telephone, mail or email.

Ph: 9250 2153